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| **1.** | **Required Outcomes - Neighbourhood management**  |
| 1.1 | Registered providers shall **keep the neighbourhood and communal areas associated with the homes that they own clean and safe**. They shall **work in partnership with their tenants and other providers and public bodies** where it is effective to do so. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **1.2** | **Required Outcomes - Local area co-operation**  |
| 1.2 | Registered providers shall co-operate with relevant partners to help **promote social, environmental and economic wellbeing** in the areas where they own properties. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **1.3** | **Required Outcomes - Anti-social behaviour**  |
| 1.3 | Registered providers shall **work in partnership with other agencies** to prevent and tackle anti-social behaviour in the neighbourhoods where they own homes. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **2.** | **Specific expectations - Neighbourhood management**  |
| 2.1 | Registered providers shall consult with tenants in **developing a published policy for maintaining and improving the neighbourhoods associated with their homes**. This applies where the registered provider has a responsibility (either exclusively or in part) for the condition of that neighbourhood. The policy shall include any communal areas associated with the registered provider’s homes. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **2.2** | **Specific expectations - Local area co-operation** |
| 2.2a | Registered providers, having taken account of their presence and impact within the areas where they own properties, shall **identify and publish the roles they are able to play within the areas** where they have properties  |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| 2.2b | Registered providers, having taken account of their presence and impact within the areas where they own properties, shall **co-operate with local partnership arrangements and strategic housing functions of local authorities** where they are able to assist them in achieving their objectives | *As above*  |
| **2.3** | **Specific expectations - Anti-social behaviour**  |
| 2.3.1 | Registered providersshall **publish a policy on how they work with relevant partners to prevent and tackle anti-social behaviour** (ASB) in areas where they own properties. | *As above*  |
| 2.3.2a | In their work to prevent and address ASB, registered providers shall demonstrate **that tenants are made aware of their responsibilities and rights in relation to ASB** | *As above*  |
| 2.3.2b | In their work to prevent and address ASB, registered providers shall demonstrate **that strong leadership, commitment and accountability on preventing and tackling ASB** that reflects a shared understanding of responsibilities with other local agencies | *As above*  |
| 2.3.2c | In their work to prevent and address ASB, registered providers shall demonstrate **strong focus exists on preventative measures** tailored towards the needs of the tenants and their families | *As above*  |
| 2.3.2d | In their work to prevent and address ASB, registered providers shall demonstrate **prompt, appropriate and decisive action is taken to deal with ASB** before it escalates, which focuses on resolving the problem having regard to the full range of tools and legal powers available. | *As above*  |
| 2.3.2e | In their work to prevent and address ASB, registered providers shall demonstrateall tenants and residents **can easily report ASB, are kept informed about the status of their case where responsibility** rests with the organisation and are appropriately signposted where it does not  | *As above*  |
| 2.3.2f | In their work to prevent and address ASB, registered providers shall demonstrate **provision of support to victims and witnesses** | *As above*  |

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| ***I confirm that the information and supporting evidence provided within this compliance self-assessment is up to date and accurate to the best of my knowledge.  There are no areas of non-compliance/omissions that I am aware of and all reasonable steps have been taken to ensure compliance with law relating to these areas.*** |  |  | **Dates presented**  |
| Groups presented to  |  |
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| **Leader Manager (s)** | ***Ref No.*** | ***Date*** | ***Signature*** |  |  |  |
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