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| **1.** | **Required Outcomes - Quality of accommodation**  |
| **1.1a** | Registered providers shall ensure that tenants’ homes meet the standard set out in section five of the Government’s ***Decent Homes Guidance*** and continue to maintain their homes to at least this standard |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **1.1b** | Registered providers shall **meet the standards of design and quality** that applied when the home was built and were required as a condition of publicly funded financial assistance, if these standards are higher than the Decent Homes Standard. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **1.1c** | Registered providers shall in agreeing a local offer, ensure that it is set at a level not less than these standards and have regard to section six of the **Government’s Decent Homes Guidance** |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **1.2** | **Specific expectations – Repairs & maintenance**  |
| **1.2a** | Registered providers shall **provide a cost-effective repairs and maintenance service** to homes and communal areas that responds to the needs of, and offers choices to tenants, and has the objective of completing repairs and improvements right first time.   |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |

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| **1.2b** | Registered providers shall meet all applicable statutory requirements that provide for the **health and safety** of the occupants in their homes. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **2.1** | **Specific expectations – Quality of accommodation**  |
| **2.1.1** | Registered providers may agree with the regulator a period of non-compliance with the Decent Homes Standard, where this is reasonable. Providers shall ensure their tenants are aware of the reasons for any period of non-compliance, their plan to achieve compliance and then report on progress delivering this plan. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **2.2** | **Specific expectations – Repairs and maintenance**  |
| **2.2.1** | Registered providers shall **ensure a prudent, planned approach to repairs and maintenance of homes and communal areas**. This should demonstrate an appropriate balance of planned and responsive repairs, and value for money. The approach should include: * responsive and cyclical repairs, planned and capital work,
* work on empty properties
* adaptations.
 |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |
| **2.2.2** | Registered providers shall co-operate with relevant organisations to provide an ***Adaptations service*** that meets tenants’ needs. |  *(Paragraphs of how the organisations comply with the requirements)* ***Related evidence -*** *Reports, audits, polices/strategies and performance measures:*1. Details of reports, who and when approved
2. Details of any related policies and when approved
3. Details of any audits

**Action to take:** *(Details of any actions required to strengthen compliance)*  |

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| ***I confirm that the information and supporting evidence provided within this compliance self-assessment is up to date and accurate to the best of my knowledge.  There are no areas of non-compliance/omissions that I am aware of and all reasonable steps have been taken to ensure compliance with law relating to these areas.*** |  |  |  |
|   | **Dates presented** |
| Group presented to  |  |
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| **Leader Director / Manager**  | ***Ref No.*** | **Date** | ***Signature*** |  |  |  |
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